

SUPA Networks – Easter Promotion 2026

Terms & Conditions

1. Promoter

The promoter of this competition is **Smart Urban Properties Australia Limited (SUPA)**, Suite 2, Level 4, 101 Moray Street, South Melbourne VIC 3205, Australia (“Promoter”).

2. Promotion Period

The promotion commences at **12:00am AEST on 26 March 2026** and closes at **11:59pm AEST on 12 April 2026** (“Promotion Period”).

Entries received outside of the Promotion Period will not be accepted.

3. Eligibility

3.1 Entry is open to individuals who:

- (a) are **residents of Australia aged 18 years or over**;
- (b) Reside in a building connected to **SUPA Networks**
- (c) Activate a **new internet service with a participating internet service provider on SUPA Networks** during the Promotion Period

3.2 Employees of the Promoter and their immediate family members are not eligible to enter.

3.3 Only one entry per household is permitted.

4. Supa Network’s role

(a) SUPA Networks provides telecommunications infrastructure but does not supply retail internet services.

(b) Internet services are provided by independent ISPs operating on the network.

(d) Residents remain free to choose any ISP operating within the building.

Participating Internet Service Providers

- (a) Eligibility requires activation of a new internet service with a participating ISP operating on the SUPA Networks infrastructure.
- (b) SUPA Networks administers this promotion on a neutral and non-discriminatory basis.
- (c) Any ISP operating on the SUPA Networks infrastructure may elect to participate in this promotion on equal terms.

5. How to Enter

To enter the promotion, eligible participants must:

1. Activate a new internet service with a participating ISP during the Promotion Period. Complete the online entry form available on the SUPA Networks promotion page at:
<https://promotions.supanetworks.au/promotions/SUPA50BACK>

Submit a response to the promotional question: *“Tell us why you chose your internet provider and share your most unforgettable travel experience — good or bad.”*

Incomplete, illegible, or fraudulent entries will be deemed invalid.

6. Prize

There is **one (1) prize** available to be won.

The prize consists of:

One (1) \$2,000 Flight Centre Travel Voucher

Total prize pool value: **AUD \$2,000**.

The prize is not transferable, exchangeable, or redeemable for cash.

7. Judging

This competition is a **game of skill**, and chance plays no part in determining the winner.

Entries will be judged based on:

- Creativity
- Originality
- Relevance to the promotional question

The entry deemed the **most creative and engaging response** will be selected as the winner.

Judging will occur on **15 April 2026**.

Entries will be assessed by a panel appointed by the Promoter.

The Promoter's decision is final, subject to applicable law.

8. Winner Selection and Notification

The winner will be contacted using the contact details provided in their entry.

If the winner does not respond within **14 days**, the Promoter reserves the right to select an alternative winner.

9. Verification

The Promoter reserves the right to verify the validity of entries and participants, including confirmation of:

- Internet activation with a participating provider on SUPA Networks
- Residential address within an eligible building

Entries that cannot be verified may be disqualified.

10. Promoter integrity

The Promoter may disqualify any entrant who:

- (a) tampers with the entry process
- (b) submits fraudulent entries
- (c) breaches these Terms and Conditions.

Prize Delivery

The prize will be delivered electronically or via another agreed method within **30 days** of the winner confirming acceptance.

The Promoter is not responsible for any lost, delayed, or misdirected prize delivery.

11. Flight Centre Voucher Disclaimer

The **\$2,000 Flight Centre Travel Voucher** is subject to the terms and conditions of Flight Centre.

The Promoter is not responsible for the availability, use, expiry, or redemption conditions associated with the voucher once it has been issued to the winner.

Any travel arrangements, bookings, or additional costs associated with the use of the voucher are the responsibility of the winner.

The Promoter is not affiliated with, sponsored by, or endorsed by **Flight Centre**, and Flight Centre is not responsible for the administration of this promotion.

12. Publicity

The winner agrees to the publication of their first name and suburb on the Promoter's website or promotional channels.

Privacy

By entering the promotion, participants agree that their personal information will be collected and used by the Promoter for the purpose of administering this promotion.



Personal information will be handled in accordance with the Promoter's **Privacy Policy**.

13. General

The Promoter reserves the right to cancel, suspend, or modify the promotion if circumstances arise outside its reasonable control.

Participation in this promotion is deemed acceptance of these Terms and Conditions.