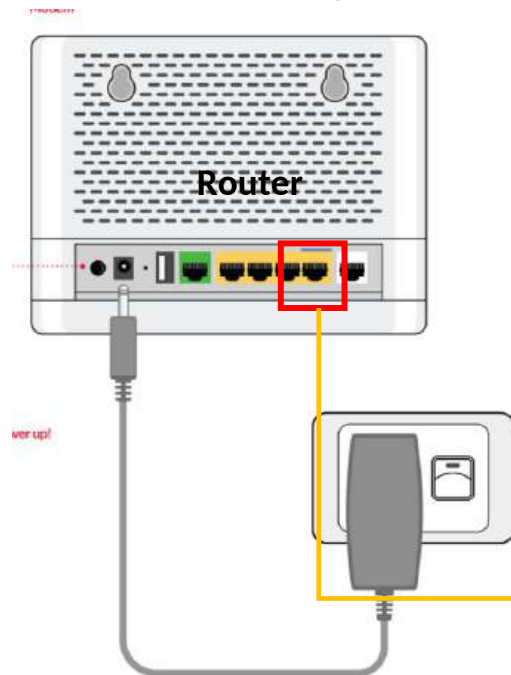


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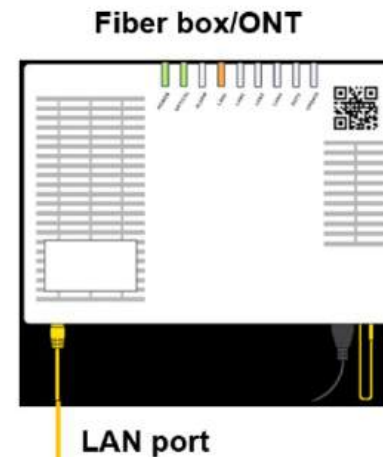
Step 1: Reset Router

- **Connect** the router to the power supply and **turn on** the router.
- **Press and hold** the reset button on the back of the router for more than 10 seconds to reset the router to its factory default settings



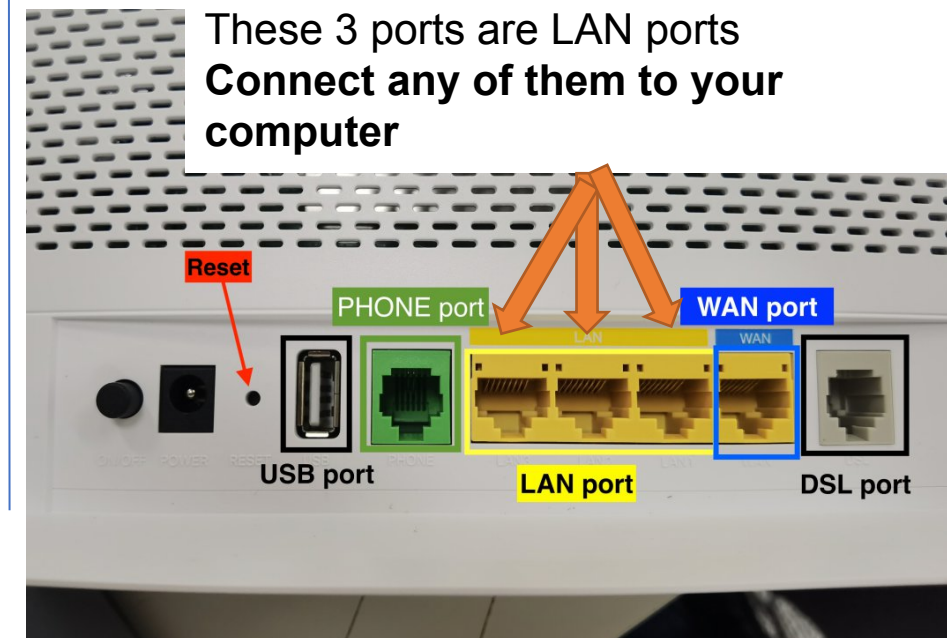
Step 2: Connect Router

- Connect the **WAN port** to the **LAN 1/UNID1** port of the **Fiber Box (i.e., NBN box)** via the **Ethernet cable**.



Step 3: Setup Router

- There are two methods to connect with your router.
- **Option 1 - Ethernet cable connection:** Connect the **laptop/PC** to any of the **LAN ports** (1 – 3 of the router) via **Ethernet cable**.

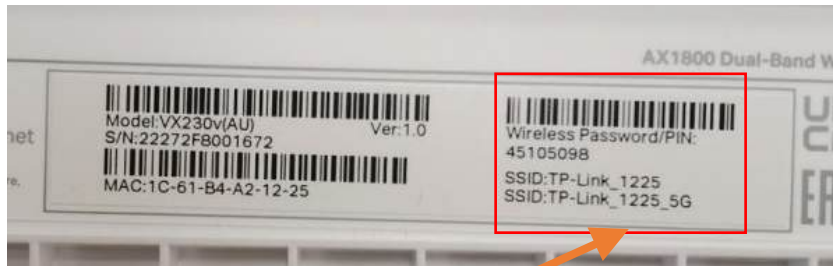


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Step 3: Setup Router

- **Option two - Wi-Fi Connection:** Connect your **device** (laptop, iPad, or spare phone) to the Wi-Fi.

*How to check the Wi-Fi detail: Use SSID and Wireless password on **back of the router**.



SSID is the WIFI name, which may start with Occom. The PIN is the password.

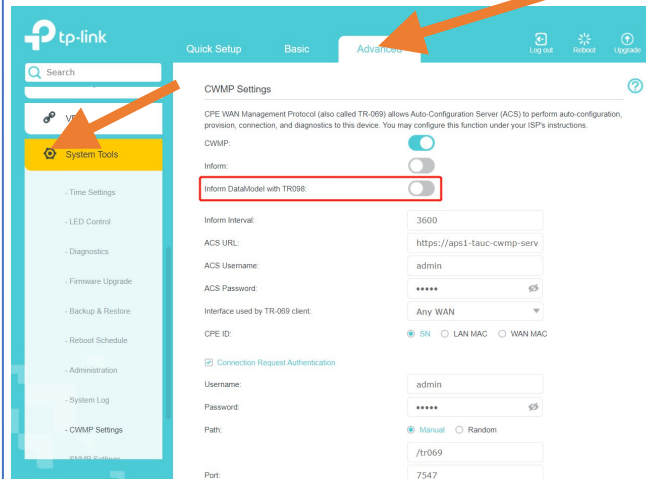
Step 4: Login configuration page

1. Input **192.168.1.1** in the browser's address bar to visit the router's **configuration page**.

Username: Admin

Password: Occom_1234

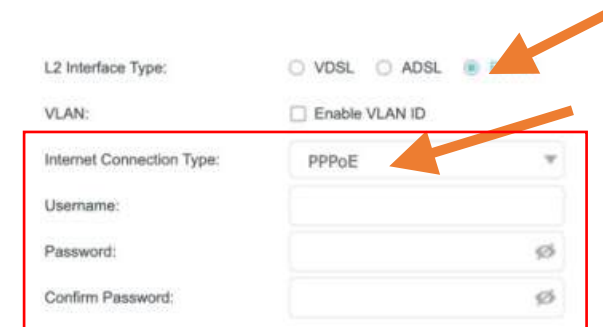
2. Select **CWMP Settings** under **System Tools** on the left bar, disable/turn off the “**Inform DataModel with TR098**” function, and click **Save**.



3. In the **L2 Interface Type** choose **EWAN**.

4. Select the “**Internet Connection Type**” to **PPPoE**

5. Input the **PPPoE username and password** provided in the activation email, then click “**Save**”.

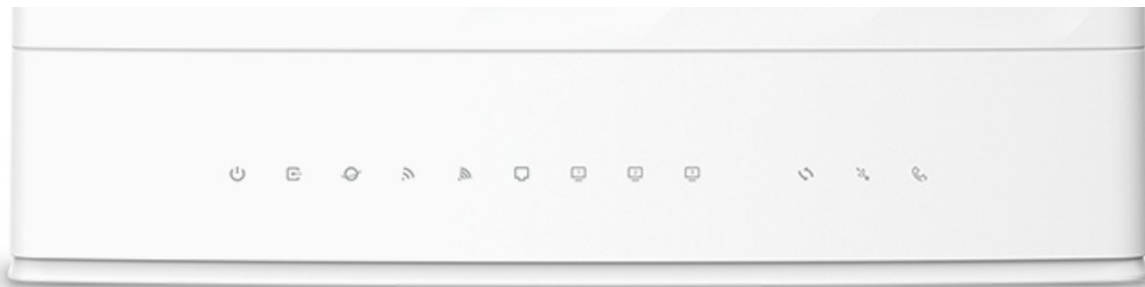
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Step 4: Login configuration page

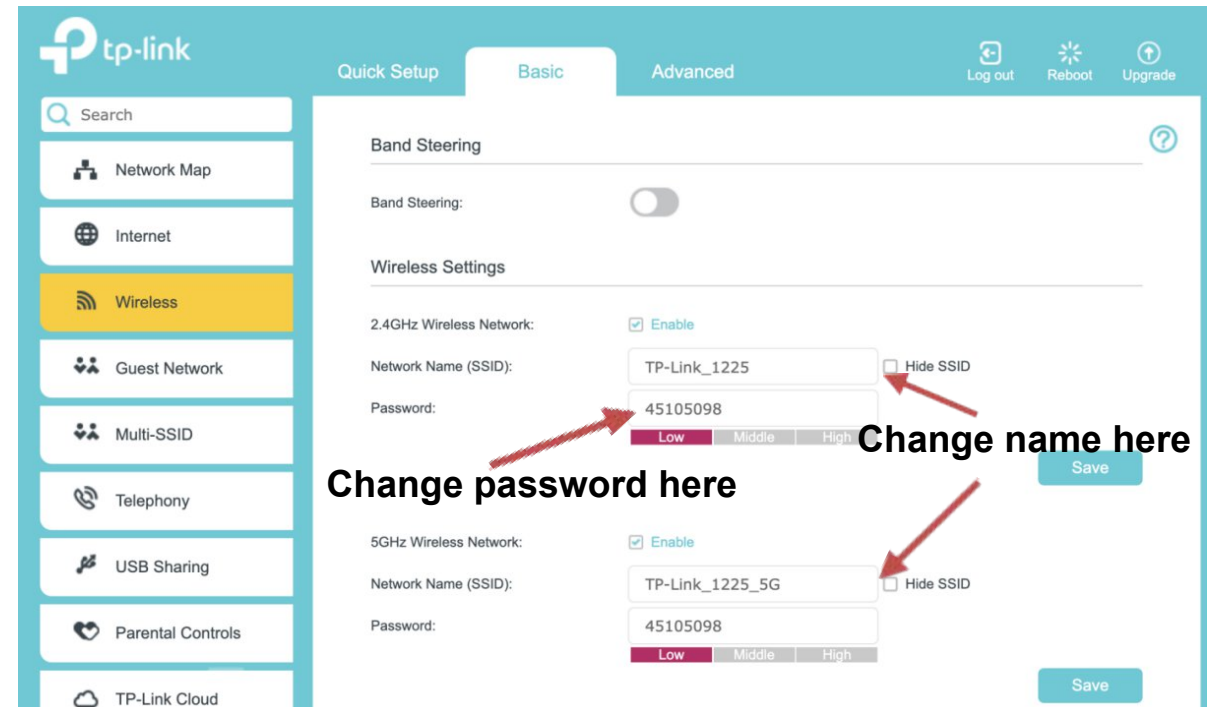
*Note: PPPoE username and password can be found in the activation email, if you cannot find yours, please do not hesitate to contact our friendly support team.

6. After a while, the third on the left light of your router is solid green which means you can access the Internet now.



Optional: Change your WiFi name and password/PIN

1. To change your Wi-Fi name and password, click **Wireless -> Basic Settings**. You can enter your WiFi name in Wireless Network Name on this page. Click the **“Save”** bottom after changing.

The image shows the TP-Link Basic Settings page for the Wireless section. The left sidebar contains a search bar and a list of menu items: Network Map, Internet, Wireless (highlighted), Guest Network, Multi-SSID, Telephony, USB Sharing, Parental Controls, and TP-Link Cloud. The main content area is titled 'Basic' and includes a 'Band Steering' toggle (disabled) and 'Wireless Settings'. Under 'Wireless Settings', there are two sections: '2.4GHz Wireless Network' and '5GHz Wireless Network'. Each section has a 'Network Name (SSID)' field, a 'Password' field, and a 'Hide SSID' checkbox. Red arrows point to the 'Network Name (SSID)' and 'Password' fields for both networks, with text labels 'Change name here' and 'Change password here' respectively. The 'Save' button is located at the bottom right of each section.

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***Note:** Because this is a dual-band router, it has 2 bands 2.4GHz and 5GHz. The settings in 2.4GHz and 5GHz are the same.

***Careful:** Once you change your WiFi name or password, your device needs to reconnect with WiFi.

If the Internet still does not work, you can contact **OCCOM customer service** for assistance via

Email:
support@occom.com.au
Hotline: 1300 299 999