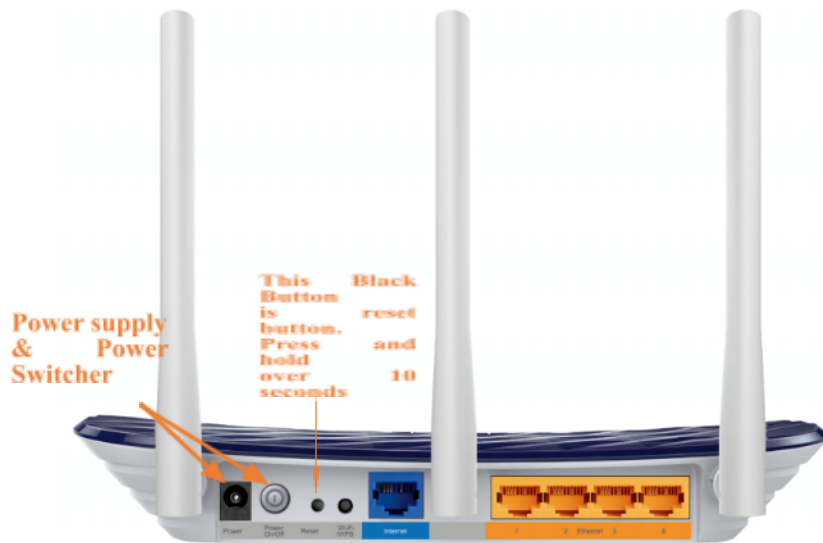


Contents

1	Reset router	1
2	Setup Router	1
	Ethernet cable connection	2
	WiFi Connection	2
3	Login WIFI configuration page	3
4	Optional: Change your WiFi name and password/PIN	4

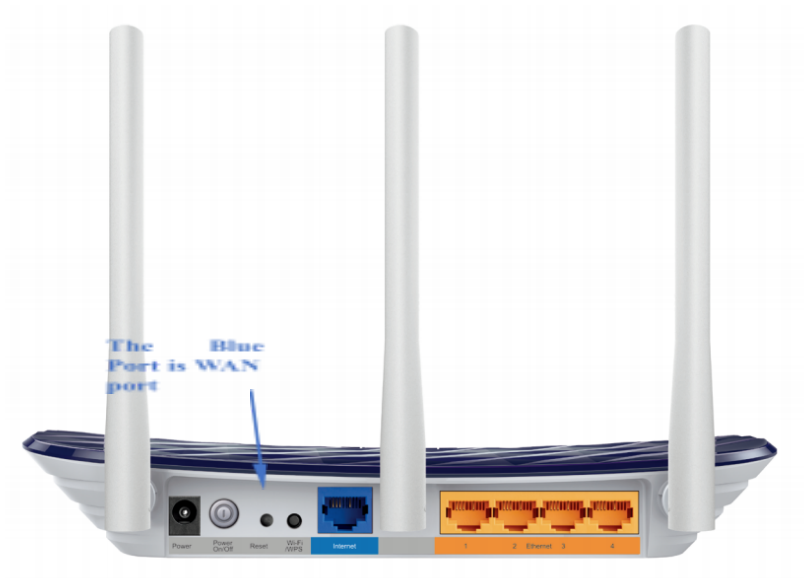
1 Reset router

- 1.1 Connect the router to power supply and turn on the router.
- 1.2 Press and hold this button for more than 10 seconds to reset the router to its factory default settings.



2 Setup Router

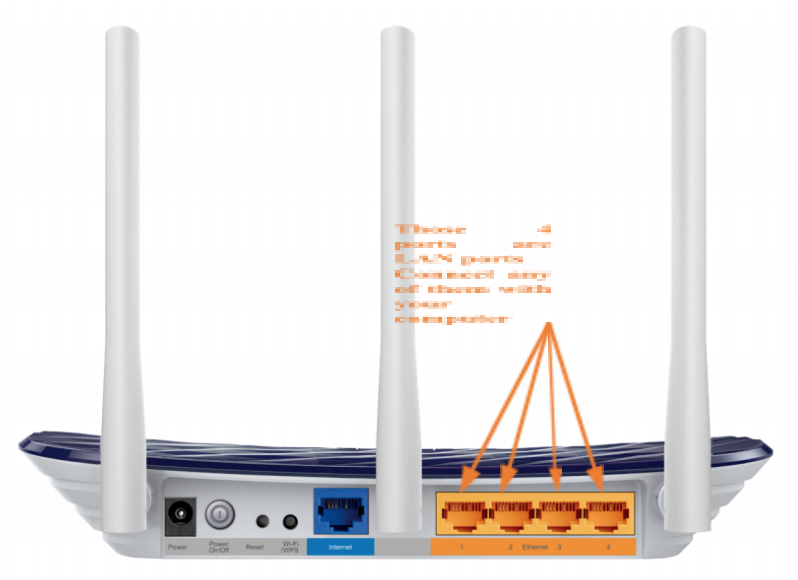
2.1 Using an Ethernet cable to connect the WAN port.



2.2 There are two methods to connect with your router:

Ethernet cable connection

- 2.3 Turn off the WiFi on your laptop/PC and connect laptop/PC with any of LAN ports (1 –4 of router) via Ethernet cable.



WiFi Connection

You can use your laptop, tablet or phone to connect with router for setting through WiFi.

2.4 You can find the WiFi name and password/PIN at the back of router.

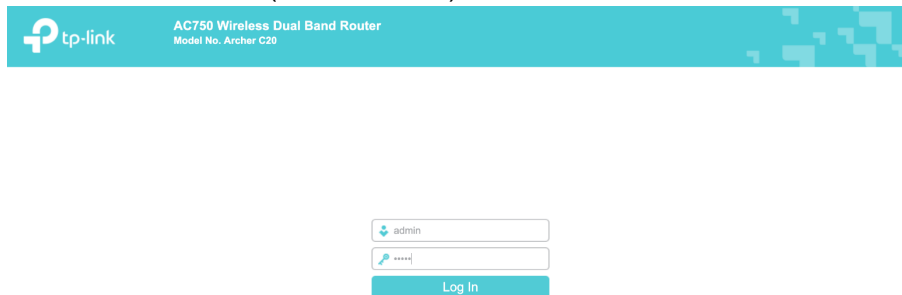


2.5 Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.

***Careful:** Once your device connect with haven't configured router, your device will temporarily out of Internet. So please do not use the device which is currently using Internet.

3 Login WIFI configuration page

- 3.1 Open Internet browser (e.g. Google Chrome, Safari, etc.) and input <http://192.168.0.1/> in the address bar to visit router's configuration page. The default username and password for this router is: **admin** (all Lowercase)



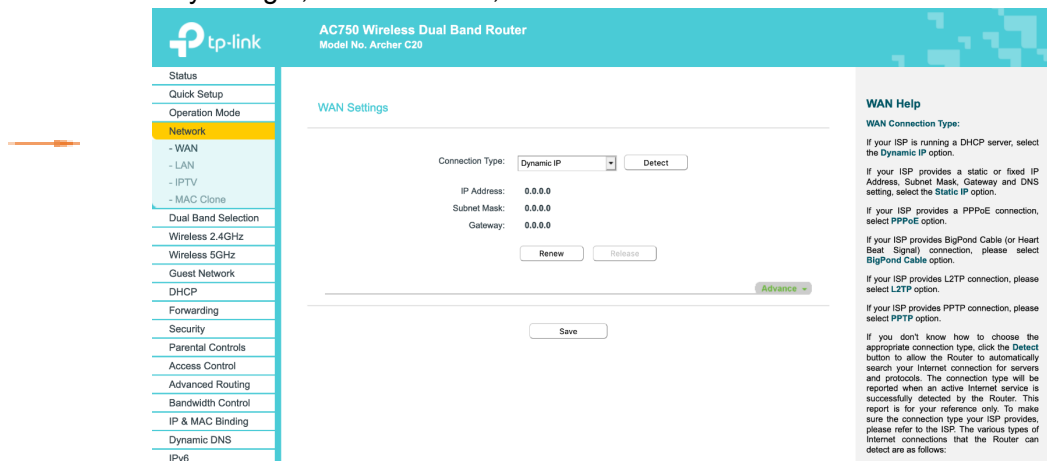
TP-Link logo and header: AC750 Wireless Dual Band Router, Model No. Archer C20

Username: admin

Password: [masked]

Log In button

- 3.2 Once you login, on the sidebar, click Network -> WAN



TP-Link logo and header: AC750 Wireless Dual Band Router, Model No. Archer C20

Left sidebar menu: Status, Quick Setup, Operation Mode, Network (highlighted), - WAN, - LAN, - IPTV, - MAC Clone, Dual Band Selection, Wireless 2.4GHz, Wireless 5GHz, Guest Network, DHCP, Forwarding, Security, Parental Controls, Access Control, Advanced Routing, Bandwidth Control, IP & MAC Binding, Dynamic DNS, IPv6

WAN Settings section:

Connection Type: Dynamic IP (selected) [Detect button]

IP Address: 0.0.0.0

Subnet Mask: 0.0.0.0

Gateway: 0.0.0.0

[Renew] [Release] [Advance +]

[Save] button

WAN Help section:

WAN Connection Type:

If your ISP is running a DHCP server, select the Dynamic IP option.

If your ISP provides a static or fixed IP Address, Subnet Mask, Gateway and DNS setting, select the Static IP option.

If your ISP provides a PPPoE connection, select PPPoE option.

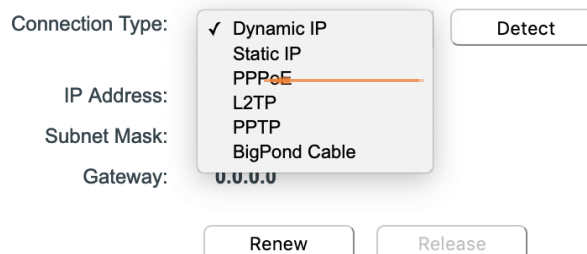
If your ISP provides BigPond Cable (or Heart Beat Signal) connection, please select BigPond Cable option.

If your ISP provides L2TP connection, please select L2TP option.

If your ISP provides PPTP connection, please select PPTP option.

If you don't know how to choose the appropriate connection type, click the Detect button to allow the Router to automatically search your Internet connection for servers and protocols. The connection type will be reported when an active Internet service is successfully detected by the Router. This report is for your reference only. To make sure the connection type your ISP provides, please refer to the ISP. The various types of Internet connections that the Router can detect are as follows:

- 3.3 Change connection Type to PPPoE



Connection Type:

IP Address:

Subnet Mask:

Gateway: 0.0.0.0

[Renew] [Release] [Detect] buttons

Dropdown menu options:

- ✓ Dynamic IP
- Static IP
- PPPoE (highlighted)
- L2TP
- PPTP
- BigPond Cable

- 3.4 Input the PPPoE username and password provided by us, then click “Save”. You can find these username and password in the Service Activation Notice Email. (Ensure the Connection Mode is Always on and please save other as default)

WAN Settings

Connection Type:

PPP Username: **Username and Password**

PPP Password:

Confirm password: **Always on**

Secondary Connection: ☒ Disabled ☐ Dynamic IP ☐ Static IP (For Dual Access)

Connection Mode: ☒ Always on ☐ Connect on demand ☐ Connect manually

Max Idle Time: minutes (0 meaning connection remains active at all times)

Authentication Type:

3.5

- 3.6 After a while, the first one on the right light of your router is solid green which means you can access the Internet now.



4 Optional: Change your WiFi name and password/PIN

4.1 Change WiFi name:

Click Wireless 2.4GHz/5GHz -> Basic Settings. You can enter your WiFi name in Wireless Network Name in this page. Click "Save" bottom after changing.

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Model No. Archer C20

Wireless Settings(5GHz)

Wireless 5GHz: ☒ Enable ☐ Disable

Wireless Network Name: OCCOM_40B9_5G (Max length: 32)

Mode: 11a/n/ac mixed

Channel: Auto

Channel Width: Auto

☒ Enable SSID Broadcast

Save

Wireless Settings Help

Note: The operating distance or range of your wireless connection varies significantly based on the physical placement of the Router. For best results, place your Router:

- Near the center of the area in which your wireless stations will operate.
- In an elevated location such as a high shelf.
- Away from the potential sources of interference, such as PCs, microwaves, and cordless phones.
- With the Antenna in the upright position.
- Away from large metal surfaces.

Note: Failure to follow these guidelines can result in significant performance degradation or inability to wirelessly connect to the Router.

Wireless Network Name - Enter a value of up to 32 characters. The same Name (SSID) must be assigned to all wireless devices in your network.

***Note:** Because C20 is a dual band router, so it has 2 bands 2.4GHz and 5GHz. The settings in 2.4GHz and 5GHz are same.

4.2 Change WiFi Password/PIN:

Click Wireless 2.4GHz/5GHz -> Wireless Security. Remember, always select **WPA/WPA2 – Personal**. You can enter your WiFi password in Wireless Password in this page. Remember click "Save" bottom after changing.

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Wireless Security Settings

Note: WEP security, WPA/WPA2 - Enterprise authentication and TKIP encryption are not supported with WPS enabled. For network security, it is strongly recommended to enable wireless security and select WPA2-PSK AES encryption.

☐ Disable Wireless Security

☒ WPA/WPA2 - Personal(Recommended)

Version: WPA2-PSK

Encryption: AES

Wireless Password: 81569335

Group Key Update Period: 0

☐ WPA/WPA2 - Enterprise

Version: Auto

Encryption: Auto

RADIUS Server IP:

RADIUS Server Port: 1812 (1-65535, 0 stands for default port 1812)

RADIUS Server Password:

Group Key Update Period: 0

☐ WEP

Authentication Type: Open System

WEP Key Format: Hexadecimal

Support App

***Careful:** *Once you change your WiFi name or password, your device needs to reconnect with WiFi.*