

Netgear AX2400 Setup Guide – WAN



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1. Setup the Router

1.1The Rear Panel



Figure 1.1: The Rear panel.

(1)	Ethernet ports	Four Gigabit Ethernet RJ-45 LAN ports. Use these ports to connect LAN devices to the router.
(2)	Internet Port	One Gigabit Ethernet RJ-45 WAN port to connect the router to an Internet modem such as a cable modem or DSL modem.
(3)	DC power connector	Connect the power adapter that came in the product package to the DC power connector.
(4)	Power On/Off button	Press the Power On/Off button to provide power to the router.
(5)	Reset button	Pressing the Reset button resets the router.
(6)	USB 3.0 port	Use the USB 3.0 port to connect USB storage device.

1.2Power on the Router:

Use the Power adapter to plug in the DC power connector (3) to power on the router.



Figure 1.2: Power adapter.

1.3 Connect the Router to the Fibre box:

Use the Ethernet cable to connect the WAN port (2) of the router to the LAN1/UNID1 port on the fibre box. (Check with figure no 1.4 &1.5)



Figure 1.3: Ethernet Cable.

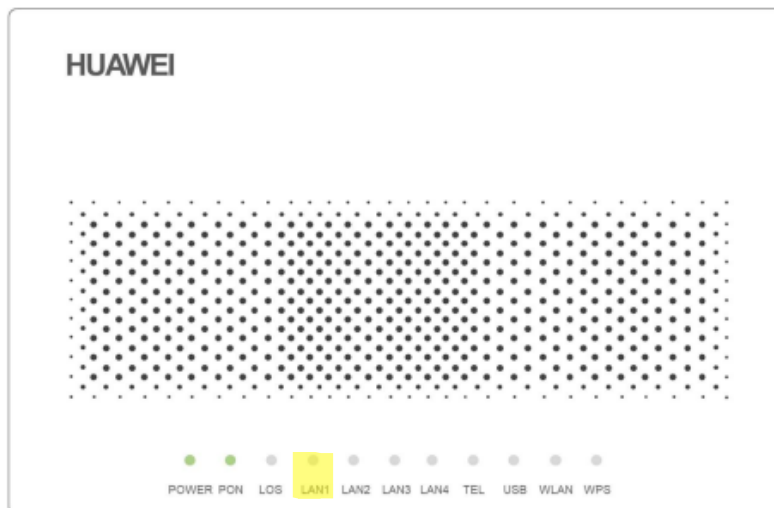


Figure 1.4: LBNco Fibre box

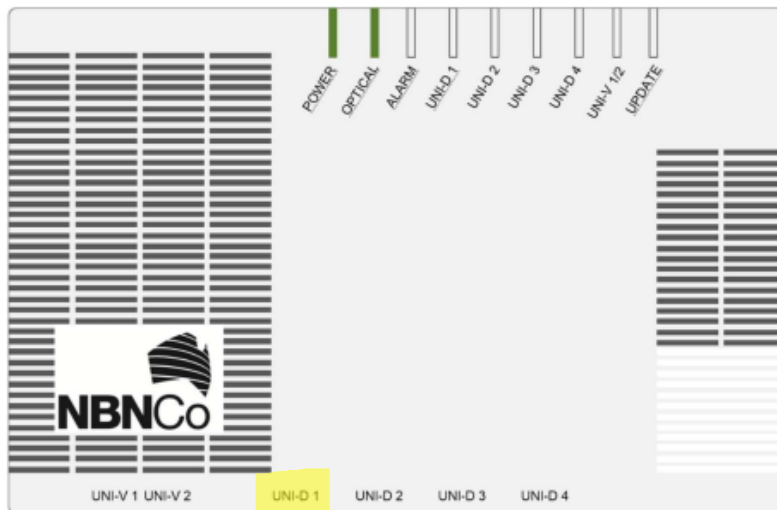


Figure 1.5: NBN FTTP box

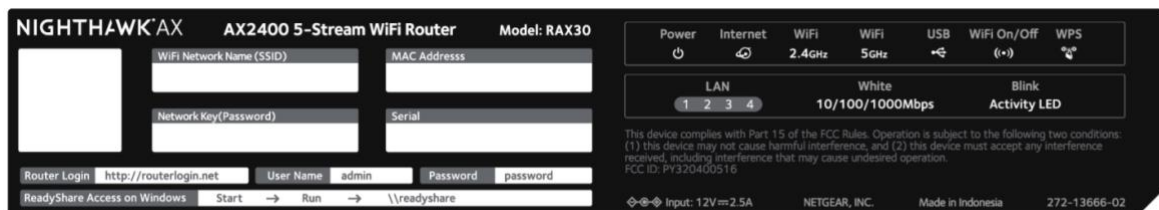
2. Connect to the Router

Option 1: Ethernet Cable connection

- Turn off WiFi and use the Ethernet cable to connect from any Ethernet port (3) on the rear panel to your laptop/PC.

Option 2: WiFi connection

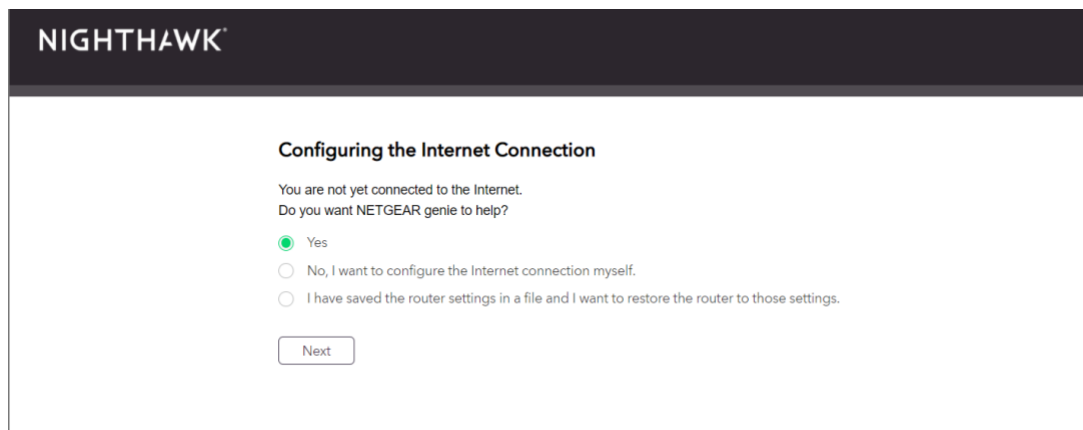
- connect your device to the WiFi. Use the WiFi password at the back of your router.



3. Configure the router

3.1 Open an internet browser and input <http://routerlogin.net> or <http://192.168.1.1> in the address bar.

3.2 In configuring the internet connection, select No, I want to configure the internet connection myself.

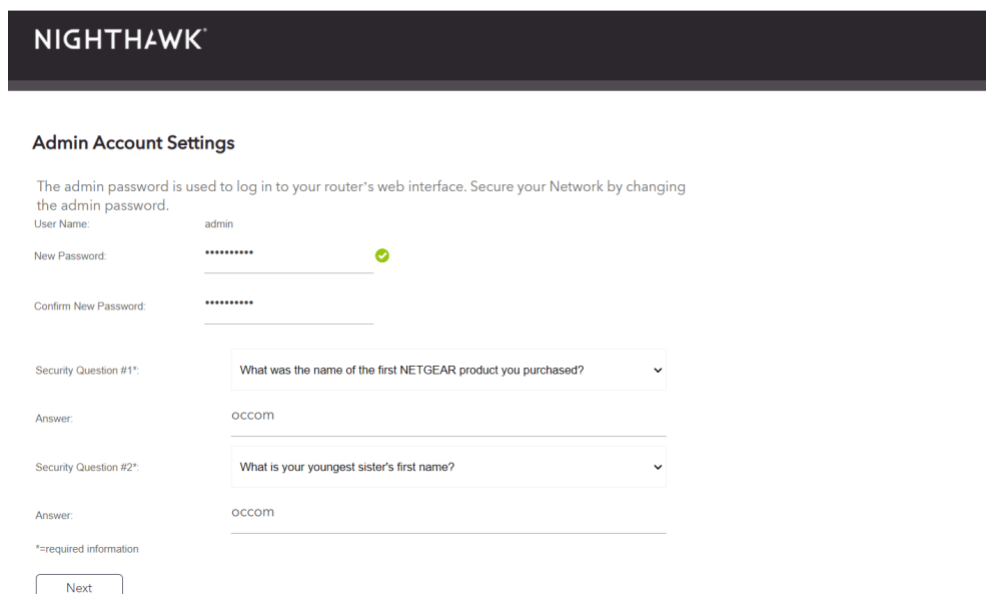


The screenshot shows the NIGHTHAWK router's web interface. At the top is a dark header with the NIGHTHAWK logo. Below it, the page title is "Configuring the Internet Connection". The text reads: "You are not yet connected to the Internet. Do you want NETGEAR genie to help?". There are three radio button options: "Yes" (which is selected with a green dot), "No, I want to configure the Internet connection myself.", and "I have saved the router settings in a file and I want to restore the router to those settings.". At the bottom of the options is a "Next" button.

3.3 In admin account settings, input new password and choose two security questions to answer.

New Password: Ocom_1234

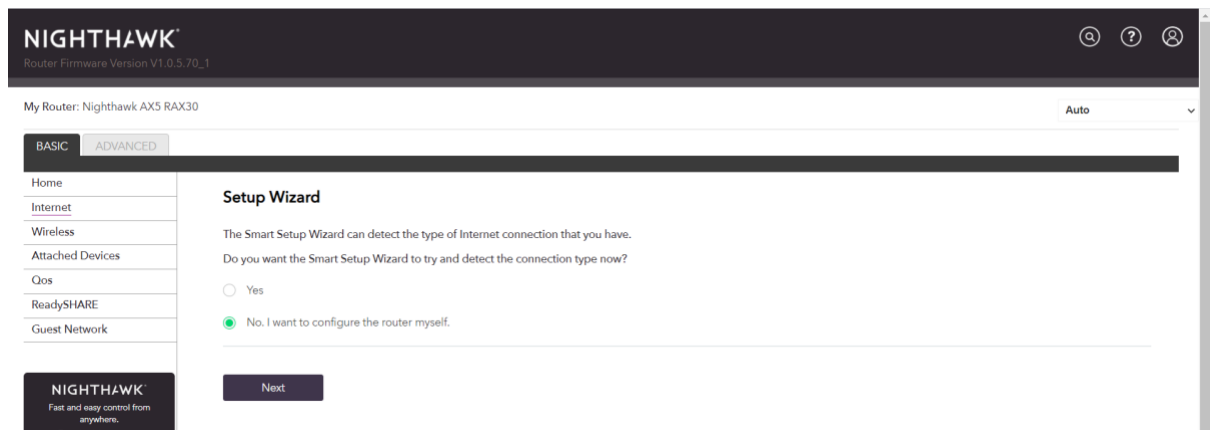
Password: Ocom_1234



The screenshot shows the NIGHTHAWK router's web interface for "Admin Account Settings". The header is dark with the NIGHTHAWK logo. The page title is "Admin Account Settings". Below the title, it says: "The admin password is used to log in to your router's web interface. Secure your Network by changing the admin password." The form includes: "User Name:" with the value "admin"; "New Password:" with a masked password "*****" and a green checkmark icon; "Confirm New Password:" with a masked password "*****"; "Security Question #1:" with a dropdown menu showing "What was the name of the first NETGEAR product you purchased?"; "Answer:" with the value "ocom"; "Security Question #2:" with a dropdown menu showing "What is your youngest sister's first name?"; and "Answer:" with the value "ocom". At the bottom left, there is a note "*-required information" and a "Next" button.

3.4 In the following step select BASIC and go to the Internet option.

- 1) Select **No. I want to configure the router myself.** in the question “Do you want the Smart Setup Wizard to try and detect the connection type now?”, then click **Next**.



NIGHTHAWK
Router Firmware Version V1.0.5.70_1

My Router: Nighthawk AX5 RAX30

BASIC ADVANCED

Home
Internet
Wireless
Attached Devices
Qos
ReadySHARE
Guest Network

NIGHTHAWK
Fast and easy control from anywhere.
Download the app here.

Setup Wizard

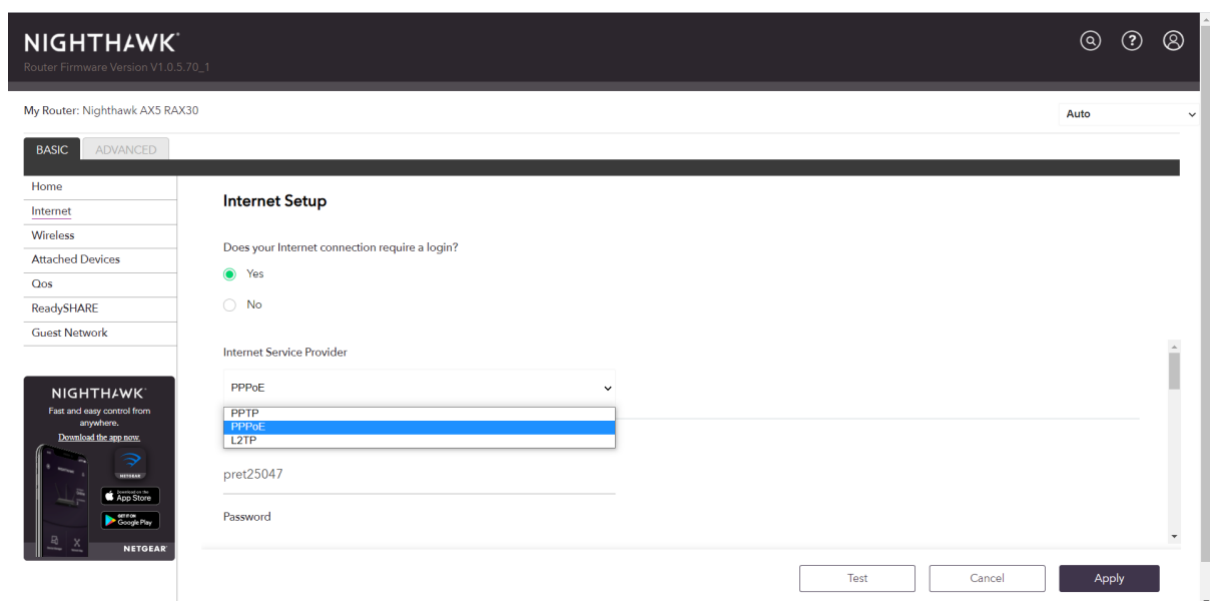
The Smart Setup Wizard can detect the type of Internet connection that you have.
Do you want the Smart Setup Wizard to try and detect the connection type now?

☐ Yes

☒ No. I want to configure the router myself.

Next

- 2) Select **Yes** in the question “Does your Internet connection require a login?”. Select **PPPoE** in the section **Internet Service Provider**.



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Fast and easy control from anywhere.
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Internet Setup

Does your Internet connection require a login?

☒ Yes

☐ No

Internet Service Provider

PPPoE

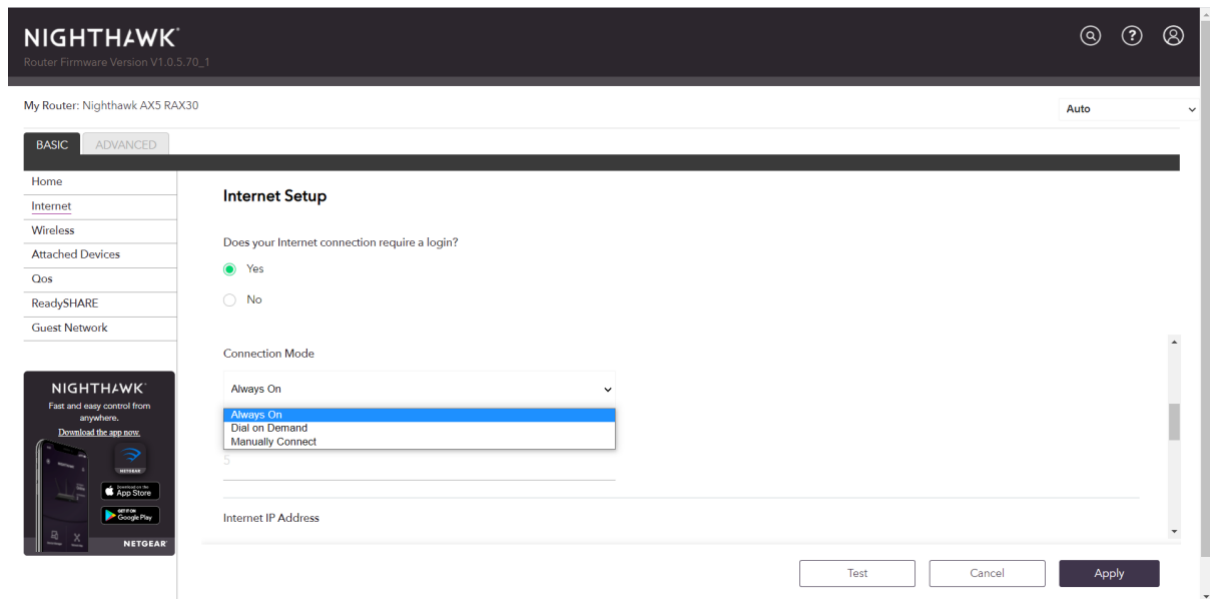
PPPoE
PPPoE
L2TP

pret25047

Password

Test Cancel Apply

- 3) Input the **Login** and **Password** provided in **OCCOM Service Activation email**. If you don't know your PPPoE information, please do not hesitate to contact our friendly support team.
- 4) Select **Always On** in the section **Connection Mode**. Then click **Apply**.



3.5 Check the lights again.

The router's Internet light, 2.4Ghz and 5Ghz lights solid white when the router is configured.

4. OPTIONAL: Reset the router

After following all the steps if the internet LED light is still not on, reset the router.

4.1 Press and hold the **Reset Button** (5) for 10 seconds to reset the router to its default factory settings.

If the Reset button is pressed for at least 10 seconds, the Power LED blinks amber, and the router resets its factory default settings. When the router finishes resetting its factory default settings, the Power LED lights solid white.

4.2 After the router has been reset, repeat step 2&3.

The WiFi name will be changed back to the default name which you can check at the back of the router.

WiFi name (SSID)



NETGEAR AX1800 WiFi Router
Model: RAX10
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
FCC ID: PY320100480

Power	Internet	WiFi	LAN	WPS
Router Login: http://routerlogin.net User Name: admin Password: password				

WiFi Network Name (SSID)	Serial
Network Key (Password)	MAC Address

NETGEAR, INC. For indoor use only. 12V 1.5A Made in Thailand 272-13540-01

Note: If the Internet still does not work, you can contact **OCCOM customer service** for assistance via **three options**:

- **LiveChat:** https://secure.livechatinc.com/licence/8436841/v2/open_chat.cgi?groups=0
- **WhatsApp:** https://api.whatsapp.com/send/?phone=61492931670&text&app_absent=0=0
- **Facebook Messenger:**
<https://www.facebook.com/OCCOM-Pty-Ltd-146363315929471/>
- **iOS Messages App:** <https://tinyurl.com/2wn8874j>
- **Email:** support@occom.com.au
- **Hotline:** 1300 299 999

5. OPTIONAL: Change the Wi-Fi name and Password

On the **BASIC** Panel select Wireless. Input new Wi-Fi name & Password.

NIGHTHAWK™

NETGEAR® Nighthawk

Set Up Your WiFi

Customize your network name and password

2.4GHz Wireless Network Name (SSID):

Occom_D76D

2.4GHz Wireless Network Password (Network Key):



5GHz Wireless Network Name (SSID):

Occom_D76D_5G

5GHz Wireless Network Password (Network Key):



☐ Enable Smart Connect - Let the router intelligently select the best 2.4 GHz or 5 GHz WiFi band for your WiFi connections. Smart Connect requires the 2.4 GHz and 5 GHz WiFi networks to use the same WiFi network name (SSID), security options, and password.

Next

NIGHTHAWK™

Configuration Complete

You are successfully connected to the Internet.

Router wireless network name (SSID) and network key (password):

2.4G Wireless Settings :

2.4GHz Wireless Network Name (SSID): Occom_D76D

Wireless Network Key (Password) : coolsky982

5G Wireless Settings :

5GHz Wireless Network Name (SSID): Occom_D76D_5G

Wireless Network Key (Password) : coolsky982

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