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1 Reset router

- 1.1 Connect the router to a power supply.
- 1.2 Press and hold this button for more than 10 seconds to reset the router to its factory default settings. The lights will usually flash after resetting.



2 Setup router

- 2.1 Using an Ethernet cable to connect the WAN port.



2.2 There are two methods to connect with your router:

Ethernet cable connection

2.3 Turn off the WiFi on your laptop/PC and connect laptop/PC with any of LAN ports (1 –4 of

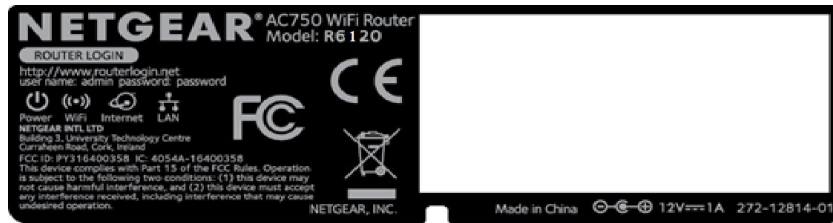
router) via Ethernet cable.



WiFi connection

You can use your laptop, tablet or phone to connect with the router for setting through WiFi.

2.4 You can find the WiFi name and password/PIN on this label of router.



1

- 2.5 Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.

***Careful:** *Once your device is connected before configuring, it will temporarily be not connected. So please do not use the device which is currently using any Internet connection such as mobile hotspot.*

3 Login WIFI configuration page

- 3.1 Open Internet browser (e.g. Google Chrome, Safari, etc.) and input <http://192.168.1.1/> in the address bar to visit router's configuration page.
- 3.2 Please select "No, I want to configure the Internet Connection myself."

NETGEAR
R6020

Configuring the Internet Connection

You are not yet connected to the Internet.

Do you want NETGEAR Genie to help?

☐ Yes

☒ No, I want to configure the Internet connection myself.

☐ I have saved the router settings in a file and I want to restore the router to those settings.

Next

Note: If you are not getting this page, the router has not been properly factory reset. Please go back to step 1 and hold the reset button for longer.

- 3.3 >>Create a new password: password (lowercase)
>>For the security question 1,
choose "what was the name of the first netgear product you purchased."
Answer 1: occom (lower case).

Admin Account Settings

The admin password is used to log in to your router's web interface. Secure your Network by changing the admin password.

User Name: admin

New Password:

Confirm New Password:

password: password (lowercase)

Security Question #1*: What was the name of the first NETGEAR product you purchased? ▼

Answer*: oocom

Security Question #2*: What is your youngest sister's first name? ▼

Answer*: oocom

*=required information

Next

3.4 Login with username "admin" and password "password"

Sign in

http://192.168.1.1

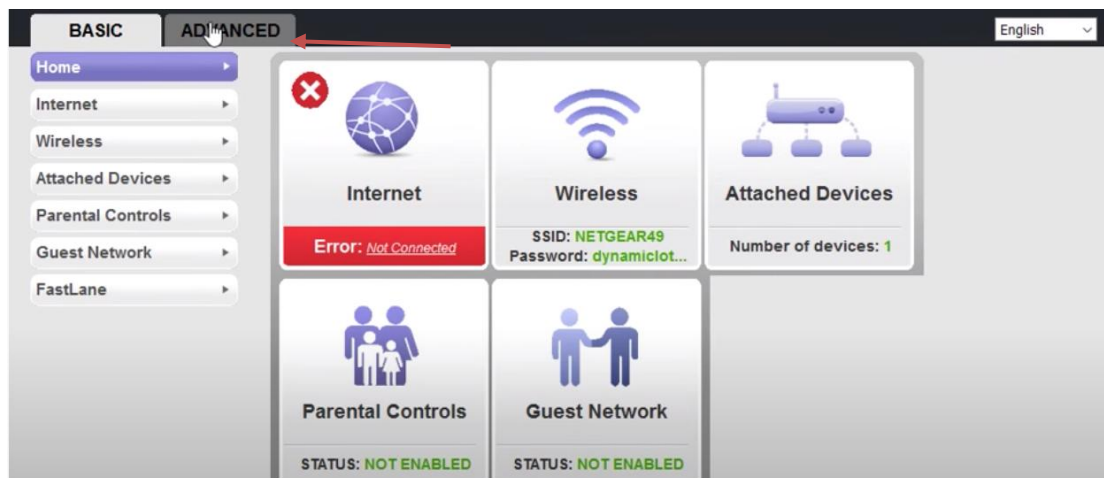
Your connection to this site is not private

Username: admin

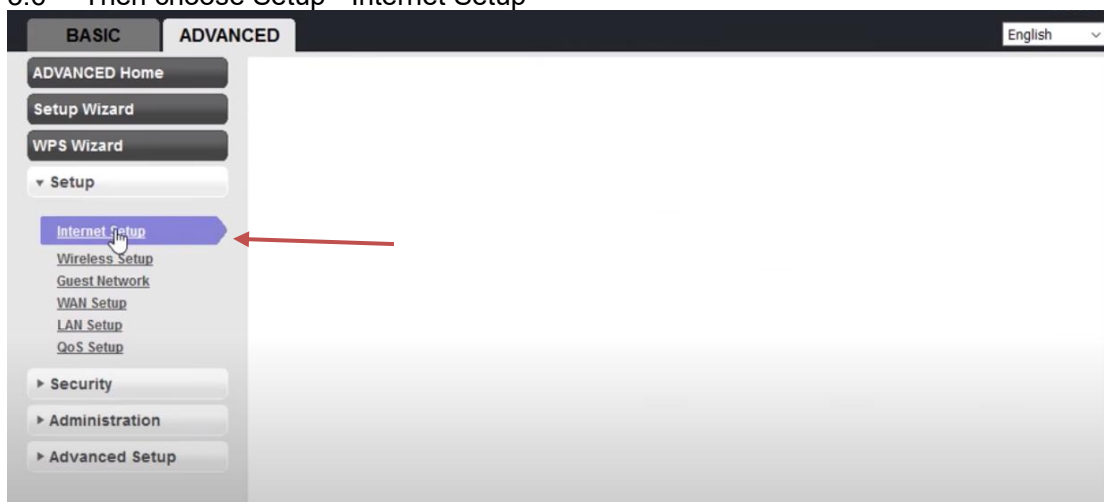
Password: password

Sign in Cancel

3.5 Once you login, on the sidebar, click Advanced



3.6 Then choose Setup - Internet Setup



3.7 Choose **Yes** in Does Your Internet Connection Require A Login?

BASIC **ADVANCED** English

ADVANCED Home Setup Wizard WPS Wizard

Setup

Internet Setup Wireless Setup Guest Network WAN Setup LAN Setup QoS Setup

Security Administration Advanced Setup

Basic Settings Test Cancel Apply

Does your Internet connection require a login?

☐ Yes ☒ No

Account Name (If Required) JNR1010

Domain Name (If Required)

Internet IP Address

☒ Get Dynamically From ISP ☐ Use Static IP Address

IP Address 0 0 0 0

IP Subnet Mask 0 0 0 0

Gateway IP Address 0 0 0 0

3.8 Change Internet Service Provider to PPPoE

BASIC **ADVANCED** English

ADVANCED Home Setup Wizard WPS Wizard

Setup

Internet Setup Wireless Setup Guest Network WAN Setup LAN Setup QoS Setup

Security Administration Advanced Setup

Basic Settings Test Cancel Apply

Does your Internet connection require a login?

☒ Yes ☐ No

Internet Service Provider PPPoE PPTP PPPoE L2TP

Login

Password

Service Name (If Required)

Connection Mode Always On

Idle Timeout (In minutes) 5

3.9 Input the **PPPoE username and password** provided by us, then click “Apply”. You can find these username and password in the Service Activation Notice Email. (Ensure the Connection Mode is Always on and please save other as default.)

BASIC **ADVANCED** English

ADVANCED Home Setup Wizard WPS Wizard

Setup

Internet Setup Wireless Setup Guest Network WAN Setup LAN Setup QoS Setup

Security Administration Advanced Setup

Basic Settings Test Cancel Apply

Does your Internet connection require a login?

☒ Yes ☐ No

Internet Service Provider PPPoE

Login

Password

Service Name (If Required)

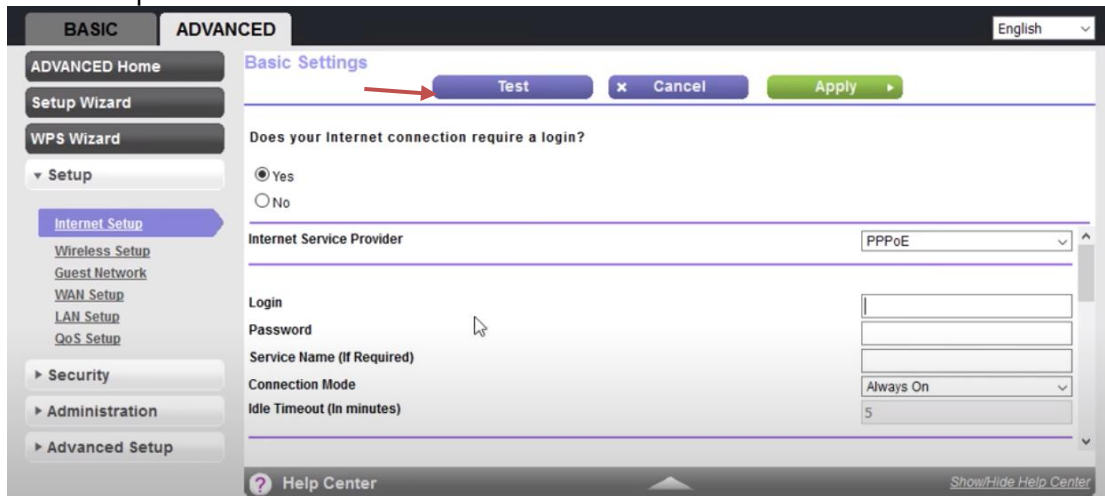
Connection Mode Always On

Idle Timeout (In minutes) 5

Username and Password

Always on

3.10 Your router will reboot after clicking 'Apply'. Please click 'Test' after your router reboot is completed.



3.11 After change the PPPoE open http://192.168.1.1/BRS_netgear_success.html wait for more than 15sec.

3.12 After a while, the middle light of your router is solid green which means you can access the Internet now.



4 Activate The Router

Remember to click the link below and wait for 10 seconds.

http://192.168.1.1/BRS_netgear_success.html

This is a webpage that will keep loading. Please open this webpage when you complete the router's configuration. Otherwise, the router would not work properly after connecting with the fiber box. The customer needs to manually activate the router.

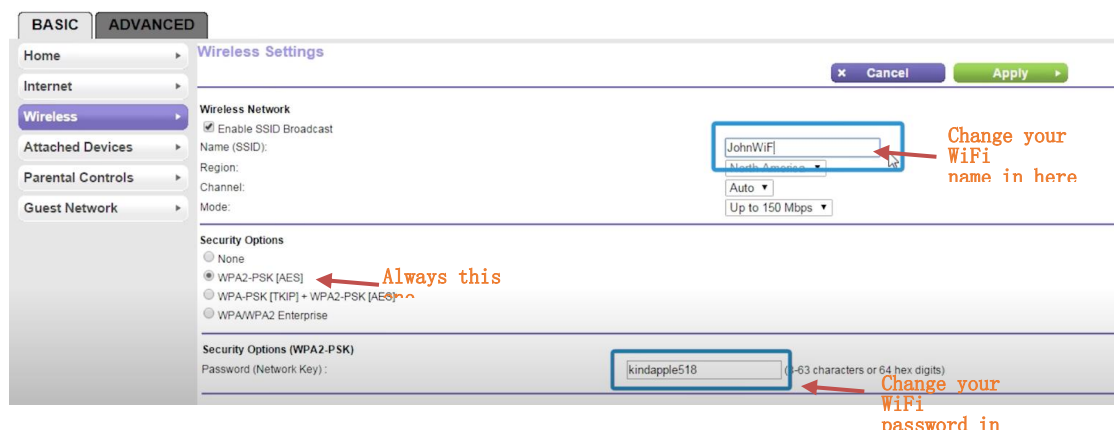
5 Optional: Change your WiFi name and password/PIN

Change WiFi name & Password:

In Basic Page, Click Wireless



You can enter your WiFi name in Wireless Name and Password in this page. Click "Apply" bottom after changing.



***Careful:** *Once you change your WiFi name or password, your device needs to reconnect with WiFi.*